

Appendix F: CATI call results

Outcome	Sample Group 1: Consent obtained from one parent only			Sample Group 2: Consent obtained from both parents (one chosen at random)		Year Certificate Issued			
	Total	Parent A	Parent B	Parent A	Parent B	2011–2012	2012–2013	2013–2014	2014–2015
<i>Total</i>	1379	743	194	245	197	268	349	362	399
Interview complete	777	418	117	138	104	144	174	203	256
	56%	56%	60%	56%	53%	54%	50%	56%	64%
Appointment	3	2	0	0	1	1	0	2	0
	0%	0%	0%	0%	1%	0%	0%	1%	0%
Refusal	303	162	42	53	46	57	101	77	68
	22%	22%	0.22	22%	23%	21%	29%	21%	17%
Answering machine	233	128	27	41	37	53	55	64	61
	17%	17%	14%	17%	19%	20%	16%	18%	15%
Incorrect phone number	8	3	0	3	2	0	1	3	3
	1%	0%	0%	1%	1%	0%	0%	1%	1%
Not available in survey period	9	5	0	2	2	2	2	2	3
	1%	1%	0%	1%	1%	1%	1%	1%	1%
Out of scope	14	8	2	4	0	3	6	3	2
	1%	1%	1%	2%	0	1%	2%	1%	1%